



FLEX NOMAD
MOBILE INTEGRATED PAYMENT SOLUTION

Desjardins & Co.

The **FLEX Nomad** payment solution is ideal for merchants looking for increased mobility by accepting payments anywhere in the country, regardless of their environment, through a simple and economic integration of regular payment functions with their point-of-sale system.

Ideal for deliveries (e.g. in the restaurant, home hardware and furniture retailing etc.)

Increased sales

- ▶ Thanks to the multiple payment options available—it works anywhere in the country¹—merchants will not miss out on sales opportunities due to lack of flexibility.

Easier management

- ▶ Automatic deposits.
- ▶ A single account statement (Visa, MasterCard and Interac).
- ▶ Free access to simple and powerful online management tools.
- ▶ Interaction between the terminal and the point-of-sale (POS) system simplifies management.

Better customer service

- ▶ By having access to the same payment options as at the store, customers get the same level of service they are used to.

Secure payment solution

- ▶ Employees do not have to worry about carrying large sums of cash.
- ▶ Customers hold on to their credit or debit cards during the entire transaction, thus eliminating the risk of card cloning.

Terminal flexibility

- ▶ The terminal can be used anywhere and is ideal for those on the road and for any type of event.



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Management solution

Free access to My Station portal, to administer card payment processing data (transaction reports and online account statements).

Customer service

Business Customer Service is available seven days a week to answer questions and provide support to merchants as they adapt to industry changes.

Transactions accepted

- ▶ Debit cards: Interac
- ▶ Credit cards: Visa, MasterCard, American Express², Diners Club International², JCB², Discover³, China Unionpay³ and Desjardins private-label cards
- ▶ Desjardins gift cards
- ▶ Accord D retail financing program

Functions included

- ▶ Purchase, refund and cancellation
- ▶ Add tip
- ▶ Purchase with cash withdrawal (debit)
- ▶ Balance inquiry (debit)
- ▶ Preauthorization
- ▶ Sales transactions are automatically sorted by employee
- ▶ Management of the invoice number supported

Installation and training

- ▶ Delivery by mail
- ▶ Installation and training by the cash register software distributor

Technical features

- ▶ Integrated screen, keypad and printer
- ▶ Can store up to 998 transactions per batch in memory
- ▶ Ability to print the most recent transaction record
- ▶ Indoor and outdoor use, throughout Canada
- ▶ Long-lasting and quick-charge battery
- ▶ Battery is fully charged within 4 hours
- ▶ Battery may be charged using an electric outlet or a car charger (available upon request)
- ▶ Connection to the POS system through RS232
- ▶ Accepts magnetic stripe and chip cards

Technical support

- ▶ Telephone technical support available 24/7
- ▶ In case of equipment failure, unit replaced at no charge by technician

Security and standards

(Complies with the strictest payment industry security standards)

- ▶ EMV standard (chip card)
- ▶ PCI DSS compliant
- ▶ Free updates

¹ Based on mobile telecommunication network coverage.

² Acceptance of these cards is subject to obtaining a merchant number from these networks.

³ Card acceptance is subject to authorization obtained by phone from these networks.

Call us at 1-888-285-0015 or 514-397-4450

With Desjardins Card Services, there are no hidden fees or unpleasant surprises!